

HEALTH CHECK

CLOUD READINESS



Moving to the Cloud can drive significant potential benefits from access to faster, cheaper, more flexible and more scalable services. However, the move carries risk.

DO YOU NEED A HEALTH CHECK?

1. What interface to Cloud providers like Egnyte and Azure will you use?
2. What provisions will you have in your Service Level Agreement?
3. What will be in your technology stack?
4. What APIs will you have?
5. What security and compliance standards will you adhere to?
6. Have you done a cost comparison?
7. What user interfaces will you develop?
8. What business and information governance do you have in place?
9. What data migration and quality initiatives will you deploy?
10. How will you access and share your Cloud based data and information?
11. What business benefit will you drive and how will you measure it?

Answers these questions can be found by running a Cloud Readiness Health Check, which is a version of our Information Asset Management Health Check tailored specifically for organisations moving to the Cloud.

CLIENTS

Our clients include the whole of Federal Government on behalf of National Archives of Australia, Civil Aviation Safety Authority, Glencore, Origin Energy, City of Marion, HomeStart Finance, SA Tourism Commission, Port Kembla Port and WorkCover SA.



OVERVIEW

Any improvement program must start with the organisation's current situation and moving to the Cloud is no different. A Health Check provides an independent and unbiased appraisal of an organisation's data, information and knowledge management culture and practices which can then be used as a basis for improvement.

Incorporating the findings of our global research, Experience Matters' Health Check acknowledges and augments recognised Information Management methodologies. We run a thorough review of your current information management environment, taking into account business drivers and strategic goals.

These are evaluated against agreed appropriate standards and benchmarks.

This process establishes the importance of Information Management in your organisation and focuses attention on the efficiencies and cost reductions that could be achieved by moving to the Cloud.

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HOW IS IT DONE?

In conducting a Cloud Readiness Health Check, Experience Matters assesses your current Information Management practices through a discovery process, which can look at how data, information and knowledge are created, received, captured, employed, shared, stored and disposed of in your organisation's proposed Cloud environment.

This is examined from the following perspectives:

- Business environment: the structure and culture of the organisation dictates the level of support for the management of information as an asset
- Information environment: the way information is governed and managed
- Information systems: the effectiveness of the Cloud technologies to be used
- Information behaviour: how information is created, received, captured, stored, found, shared, used, repurposed, reused, archived and destroyed
- Information performance: information availability, accuracy, completeness, currency, relevance and flexibility
- Business performance: business improvement, productivity increase, cost reduction, risk management and compliance

Experience Matters offers three options:

1. **Introductory Cloud Readiness Health Check** – a cursory, limited scope health check asking standard questions via an on-line survey of no more than 50 staff for an investment of **\$5,000.00**
2. **Intermediate Cloud Readiness Health Check** – a limited scope health check asking standard questions in an interview and / or workshop environment eliciting in depth information.
3. **Advanced Cloud Readiness Health Check** – a detailed, tailored, diligent investigation of the entire business and information management environment and practices and the proposed Cloud environment.



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DELIVERABLES

Experience Matters will provide you with the following materials so you can plan your next steps:

- An assessment report, identifying the gaps in current tools, systems, practices and resources.
- A Cloud infrastructure plan including interfacing with Cloud providers to implement the final solution.
- An action list that addresses the identified gaps.

Other deliverables may also include:

- Risk profiling which facilitates informed decision-making about the actions to be implemented, their scope and order and recommendations for improvement: these will form a Roadmap which is a key component of an Information Management Strategy.
- A communication plan and draft communication pieces to support the advancement of the report. This could include a presentation to senior management.

BENEFITS

A Cloud Readiness Health Check is a very rapid, extremely smart, collaborative discovery process that maps and assesses your organisation's capacity to move to the Cloud.

At a business level, improvements in data, information and knowledge management tend to result in improvements in quality, responsiveness, innovation, competitiveness and asset value.

The most significant benefits relate to ensuring that your move to the Cloud is efficient, effective and low risk.

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